



Privacy Policy

How Baskind Health collects, uses, stores and shares personal information

Introduction

Baskind Health is committed to protecting personal data and maintaining confidentiality in accordance with applicable UK data protection legislation, including the UK GDPR.

This policy explains how personal and health information may be collected, used, stored and shared in connection with services provided by Baskind Health.

Information Collected

Information collected may include:

- name and contact details;
- medical and mental health information;
- information about medication and treatment;
- assessment questionnaires and reports;
- correspondence, including emails and messages;
- information provided by GPs or other healthcare professionals where appropriate; and
- information required for the provision and administration of healthcare.

How Information Is Used

Personal information may be used to:

- provide assessment, diagnosis and treatment;
- communicate with patients about their care;
- support safe prescribing and monitoring;
- maintain accurate clinical records; and
- support the administration and operation of Baskind Health.

How Information Is Stored and Processed

Personal information is processed where there is an appropriate lawful basis, including for the provision of healthcare and compliance with legal obligations.

Clinical records are securely stored using Semble.

Baskind Health may also use appropriate digital and AI-assisted tools to support clinical documentation, report writing and administrative processes.

Where such tools are used, appropriate confidentiality and data-protection safeguards are applied. Clinical content produced with the assistance of such tools is subject to review by the responsible clinician.

Confidentiality

Personal and clinical information will be treated confidentially.

Information will not normally be shared without consent unless there is another lawful basis for doing so, including where disclosure is required by law or where information needs to be disclosed in relation to a serious safety concern.

Sharing Information

Where appropriate and lawful, information may be shared with organisations or healthcare professionals involved in a patient's care. This may include:

- the patient's GP;
- other healthcare professionals involved in their care; and
- pharmacies in connection with prescriptions and medication.

Data Retention

Records are stored securely and retained in accordance with applicable legal and professional record-retention requirements.

Your Rights

Individuals have rights in relation to their personal information under UK data protection legislation. Depending on the circumstances, these can include the right to:

- access personal data held about them;
- request correction of inaccurate information; and
- request restriction of processing where appropriate.

Questions or requests concerning personal information can be directed to admin@baskindhealth.com.

Contact

Baskind Health

Email: admin@baskindhealth.com

Address: The Tower Clinic, 8 Tinshill Lane, Leeds, LS16 7AP

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