

Terms & Conditions

Appointments, fees and the conditions applying to clinical services provided by Baskind Health

Appointments and Fees

Baskind Health fees depend on whether a patient is seeking a new assessment, transferring established treatment, or requires medication titration.

ADHD Assessment

Full ADHD assessment - £1,200

Transfer of Established ADHD Care

Transfer of established care - £450

This is for patients who have already been diagnosed with ADHD and are established on treatment with another provider, and who require an initial appointment for Baskind Health to consider taking over their ongoing ADHD care.

Treatment Following a Diagnosis Elsewhere

Initial clinical review and medication titration package - £1,200

For patients who have received an ADHD diagnosis from another provider, Baskind Health will first undertake an initial clinical review. This allows the clinician to review the previous assessment, consider the diagnosis and determine whether medication treatment through Baskind Health is clinically appropriate.

The £1,200 fee comprises:

- £450 for the initial clinical review; and
- £750 for the medication titration package, covering titration appointments for up to 6 months.

Acceptance for medication treatment is not automatic and depends on the clinician being satisfied with the diagnosis and that treatment through Baskind Health is clinically appropriate.

If, following the initial clinical review, Baskind Health decides that it is unable to proceed with medication treatment, the £750 medication titration fee will be refunded. The £450 initial clinical review fee is non-refundable once that appointment has taken place.

Medication Titration Following Diagnosis by Baskind Health

Medication titration package - £750

For patients diagnosed with ADHD by Baskind Health, the medication titration package covers medication titration appointments for a period of up to 6 months.

Follow-up Appointments and Annual Reviews

Follow-up appointment - £175

Annual review - £175

Once a 6-month medication titration package has ended, any further appointments are charged at the standard follow-up rate of £175 per appointment.

Other follow-up appointments outside a medication titration package are also charged at £175 per appointment.

Payment

Invoices must be paid prior to appointments.

Cancellations

Cancellations with less than 48 hours' notice may incur a fee.

Refunds

Except for the specific £750 refund described above where Baskind Health decides after the initial clinical review that medication treatment cannot proceed, refunds are not available once clinical preparation has begun, except in exceptional circumstances at the treating clinician's discretion.

Medication and Shared Care

- Patients are advised to check whether their GP will accept a shared-care arrangement.
- Where shared care is not in place, prescriptions may be issued privately.
- Additional administrative or prescription-related fees may apply where appropriate.

Physical Health Monitoring

Patients receiving ADHD medication may be required to provide relevant physical health monitoring information, including:

- blood pressure;
- heart rate; and
- weight.

This information is required to support safe prescribing. Prescriptions may be delayed or withheld if required monitoring information is not provided.

Annual Reviews

Annual reviews are required for ongoing prescribing. Failure to attend an appropriate review may result in prescribing being paused or stopped until the necessary clinical review has taken place.

Communication

Emails are usually responded to within 1-2 working days.

Clinical Boundaries and Urgent Care

Baskind Health does not provide an emergency or crisis service.

Online appointments must take place in a safe and private environment.

If urgent or emergency support is required, patients should contact an appropriate service, such as:

- their GP;
- NHS 111;
- local NHS mental health crisis services; or
- emergency services where appropriate.

Professional Standards

Clinical services provided through Baskind Health are delivered by appropriately qualified and insured healthcare professionals working within their professional scope of practice.

Complaints

Information about raising a concern or making a complaint is available in the Baskind Health Complaints & Feedback Policy.

Contact

Baskind Health

Email: admin@baskindhealth.com

Address: The Tower Clinic, 8 Tinshill Lane, Leeds, LS16 7AP

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